

The Dispatch

Southern Software Public Safety Newsletter



SOUTHERN SOFTWARE, INC.
an employee-owned company

Training Conferences



Event	Dates	Location	
Arkansas Training Conference	March 31st - April 1st 2020	Hot Springs Convention Center Hot Springs National Park, AR 71901	Register Here
Tennessee Training Conference	April 21st - 22nd 2020	Williamson County Public Franklin, TN 37064	Register Here
Western NC Training Conference	May 5th - 6th 2020	Haywood Public Services Clyde, NC 28721	Register Here
Virginia Training Conference	June 9th - 10th 2020	Montgomery County Sheriff's Office Christiansburg, VA 24073	Coming Soon
Eastern NC Training Conference	June 23rd - 24th 2020	Nash Community College Rocky Mount, NC 27804	Coming Soon
Georgia Training Conference	July 14th- 15th 2020	Georgia Tech Police Department	Coming Soon

		Atlanta, GA 30332	
Texas (Victoria) Training Conference	July 28th - 29th 2020	Victoria College Victoria, TX 77901	Coming Soon
Texas (Rockwall) Training Conference	August 12th - 13th 2020	Rockwall Courthouse Rockwall, TX 75087	Coming Soon
Public Safety User's Conference	October 26th - 29th	Myrtle Beach Resort and Spa, Grande Dunes, SC	Coming Soon

Contact Bobbi McNeil at 800-842-8190 or bmcneil@southernsoftware.com for more information

Release Notes

Product Versions

You can confirm the version of your Southern Software products by clicking 'Help' then 'About'. If you are not on the current version please contact **Tony Marks at 800-842-8190** or tmarks@southernsoftware.com to schedule an update.



CAD	19.1.237.42	Release Notes
JMS	20.1.0.1	Release Notes
QM	16.3.0.0	Release Notes
MDIS	19.4.3	Release Notes
MDS	19.4.84.2	Release Notes
NMS	19.3.1.23	
RMS	AL - 18.4.0.5	Release Notes
	AR - 17.1.0.3	Release Notes
	FL - 17.4.0.2	Release Notes
	GA - 19.4.0.1	Release Notes
	NC - 18.1.0.21	Release Notes
	SC - 17.2.0.19	Release Notes
	TN - 18.4.0.7	Release Notes
	TX - 18.3.0.7	Release Notes
	VA - 19.1.0.3	Release Notes
SRMS	15.1.0.5	Release Notes

Do you have car or home insurance? Your database backups

Car and home insurance are things that are needed. Put data in this same category. We continue to receive calls from our customers with data corruption after problems with their servers and virus/malware infections. PLEASE make daily backups of your CAD, JMS, QM and RMS data. If you are, are not or just not sure if you are backing up your data properly please give us a call and we'll be glad to take a look with you.

Over the last several months we have had agencies call with server crashes with no **off-site backups** or backups that do not work when trying to restore them.

Upcoming Version of JMS

The upcoming versions of JMS will require .NET Framework 4.6 or higher on all client machines running JMS. Please forward this to you IT group to get this installed. If not, it can be installed at the time you receive the update but will save time if it is installed prior to this.

If you have any questions please contact our support team at pssupport@southernsoftware.com

RapidSOS for CAD

Southern Software's CAD system now integrates with RapidSOS.

RapidSOS provides life-saving multimedia, health profile, and real-time incident data from connected devices directly to 9-1-1 and first responders.

[RapidSOS CAD Integration](#)

See this document for integration or contact our support team at pssupport@southernsoftware.com

How to protect a police department from ransomware

This article has some guidelines to go by to protect yourself and agency from becoming a "hostage" of a ransomware attack.

[Read it here](#)

STAY CONNECTED:



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